

“Thank You” to Our RGMs and Restaurant Managers!

RGMs and Restaurant Managers are always there to support us at the restaurants. Crew members from across Japan have shared heartfelt “thank you” messages to show their appreciation. Here are some of their warm and

thoughtful messages!

* Names are shown as submitted.

To RGM Kikuchi,

Aeon Mall Natori Restaurant

When looking for a workplace where I could continue working while raising my children, I was fortunate enough to be hired by McDonald's. If you hadn't given me the opportunity to work here, I don't know where I would be today. Thank you so much!

(From Omura-san, Miyagi)



To RGM Nishigaki, Route 2, Akashi Restaurant

Thank you for always being so kind and supportive and for doing so much to make our restaurant a great place. We'll keep working hard to make our customers happy and turn them into fans of our restaurant. RGM Nishigaki, we look forward to your continued guidance.

(From Sato-san, Sakamoto-san, Ikeda-san, and Ota-san, Hyogo)

To RGM Takaha,

Higashiokazaki-Eki Restaurant

Whenever I was feeling rushed, you always gave me clear and thoughtful guidance that really resonated with me. Thanks to you, I feel that the way I approach my work has changed significantly. I'll make sure to put everything I've learned from you into practice in my work going forward!

(From Mori-san, Aichi)

To Oda-san,

Shin-Shimonoseki Youme City Restaurant

When I came to you with something, you once asked me, “Is this something that needs to be discussed right now?” That really made me stop and think. Thanks to your advice, I've learned to consider the other person's situation and how important or urgent the matter is before I act.

(From Seta-san, Yamaguchi)



To RGM Murakami, Ikebukuro Kitaguchi Restaurant

McDonald's was my first part-time job, and I was quite nervous at first. But everyone was so friendly and wonderful that I quickly felt at home. I believe it's because of you that this restaurant has such a warm and welcoming atmosphere. I'll always love Ikebukuro Kitaguchi Restaurant!

(From Ishii-san, Tokyo)

To Igari-san, R4, Fukushima Irie-cho Restaurant

Thank you for **always actively helping us** when we're busy. **We really appreciate that you're always willing to listen—not only about work, but also about personal matters. We look forward to continuing to work with you!**

(From Kobayashi-san, Sawamura-san, and Yano-san, Fukushima)

To Oda-san, Route 42, Owase Restaurant

Thank you for always being so cheerful and kind, and for making us laugh even when things get tough.

(From Hamanaka-san, Mie)



To RGM Wariishi, Terrace Mall Shonan Restaurant

Thank you for always keeping the restaurant positive and upbeat, even when we're busy! Thanks to you, we enjoy working here.

(From Sato-san, Matsuda-san, and Tsukada-san, Kanagawa)



To Suzuki-san,

Minami Urawa Daitakubo Restaurant

You have a stronger passion than anyone for keeping the restaurant clean, and you always take the initiative when it comes to cleaning. Seeing your dedication inspires me to do my part, too. Suzuki-san, thank you for always trusting me with responsibilities. I'll keep doing my best to live up to your expectations!

(From Tomioka-san, Saitama)

To RGM Yamanaka, Tsutenkaku-mae Restaurant

RGM Yamanaka gives each crew member personalized, practical guidance, saying things

like, **“Here's how you can make it even better.”** With

crew members of many different ages and nationalities, I believe it's his communication and guidance that have earned everyone's respect.

(From Takahashi-san, Osaka)



To Iwata-san, Kochi Nakamama Restaurant

Even when she's busy, she makes time to check in with each manager and crew member, praising them for what they've done well and offering advice on how they can improve. Thank you for always listening to our concerns and taking action so quickly!

(From Matsuda-san, Kochi)

To RGM Arisawa, Tobu Nerima Restaurant

Thank you so much for patiently teaching me so many things from day one, even though I had no prior experience. Your precise advice on things I wouldn't have noticed myself has always encouraged me. I even tell my family happily, **“My RGM taught me something wonderful again today!”**

(From Toda-san, Tokyo)

To RGM Matsui, Takahata Fudo Restaurant

I find my work incredibly rewarding when I see customers leave with a smile after receiving great service. You noticed how I worked and encouraged me to become a GEL, and I'm currently working toward it. It made me so happy to feel that my efforts were recognized.

(From Narahara-san, Tokyo)

To Nobuhara-san, Saidaiji Restaurant

When I had just started and was feeling unsure, you were always **there to help whenever I needed it and patiently showed me how to do things.** Thanks

to you, I was able to learn my job with confidence. Thank you so much for always looking out for me.

(From Yoshimura-san, Okayama)



To RGM Ogata, Minamiyukuhashi Restaurant

Thank you so much for always guiding us with kindness—and sometimes with a firm hand—as we were all new and didn't know where to start. Even when things get tough, seeing your youthful smile lifts our spirits and keeps us going! We'll keep working together with other crew members to have more customers love the Minamiyukuhashi restaurant!

(From Sakayose-san, Murakami-san, Yoshimura-san, and Kato-san, Fukuoka)

To Kato-san, Ohji Restaurant

Thank you for always putting up with my demands!

(From “Jajauma”-san, Tokyo)

To RGM Yamada, Baba Inter Change Restaurant

You trained me before the restaurant opened.

It was my first part-time job, but you were **SO kind and patient that I never felt anxious.** When I finished my training, you even said, “Please come back anytime.” I’m truly grateful!

(From Okawa-san, Kanagawa)



To RGM Inami, Kokusai-dori Makishi Restaurant

Whenever I head out for a delivery, you always say things like, “Drive safely!” and “It’s hot, so make sure you stay hydrated.” Your thoughtfulness always keeps me motivated. Thank you for always looking out for us and for your wonderful smile!

(From Kinjo-san, Okinawa)

To RGM Yamamoto,

Seishinchuo Restaurant

You were the one who interviewed me. I still remember your smile and the words you said,

“Let’s do our best together.”

That was also when I first

learned about GEL, and **it gave me**

the goal of becoming

one someday.

(From Sakizono-san, Hyogo)



To Umezu-san, Beans Musashi Nakahara Restaurant

Thank you for giving me the opportunity to join McDonald’s and to experience being a Manager.

(From Nomura-san, Kanagawa)

To Shibata-san, Haneda Airport

1 Station Restaurant

Thank you for always teaching me with kindness and patience. Thank you for creating such a great place to work!

(From “Myanmar-jin”-san, Tokyo)



To RGM Ogura, Ichinomiya Azai-cho Restaurant

At 67, I decided to transfer to a new restaurant! I had many concerns about working at a new restaurant and training new crew members, but with your calm judgment and warm guidance, I gradually gained confidence in my work. Thank you so much for encouraging me and giving me the courage to take on this challenge!

(From Sasaki-san, Aichi)

To RGM Ikeda, Kusatsu Nomura Restaurant

You always explain things clearly, with comments like, “Here’s how you can make it even better” and “That’s the right way to do it.”

Thanks to you, **I can work with**

confidence.

Your encouragement and recognition of what each of us does well always motivates me.

(From Nishiura-san, Shiga)



To RGM Saji, Nakaokachimachi Restaurant

Thank you for always looking out for our restaurant. We really admire how you handle everything from the kitchen and front counter to customer service with such confidence and a smile. We hope we can pass on this welcoming atmosphere to the crew members who join us in the future.

(From Shahi-san and Ito-san, Tokyo)

To RGM Nagai, Nagatsuda Eki-Mae Restaurant

I was hired for a new restaurant with no prior experience, and I sometimes felt discouraged because things didn’t go as I had hoped. At those times, my Restaurant Manager would tell me,

“I chose you in the interview, so you’ll be fine.”

Those words were so encouraging. Thanks to you,

I’ve learned how enjoyable the job can be.

Thank you.

(From Toya-san, Kanagawa)